Hotel dialogue

Check in
Clerk: Welcome to Taiping Hotel. May I help you?
Customer: Yes, I’d like to check in, please.
Clerk: Did you make a reservation?
Customer: Yes, I did. My name is Smith.
Clerk: Yes, Mr. and Mrs. Smith. A double room for 3 nights, is that correct?
Customer: That is right. How much is the total charge?
Clerk: $300. Could I have your signature here?
Customer: Sure.
Clerk: Ok, here are your room keys and breakfast coupons. Have a nice day.
Customer: Thanks, you too

Question:
1. What is the customer’s name? 1) Chen, 2) Smith, 3) Johnson
2. How long are they staying? 1) 5 nights, 2) 10 nights, 3) 3 nights
3. How much is the room total charge? 1) $300, 2) $200, 3) $100

Information
Customer: Excuse me, can I have a local map?
Clerk: Yes, here you are.
Customer: I want to have a city tour, do you have any suggestion?
Clerk: You can go to the Love River or Cijin Island.
Customer: How can I get there?
Clerk: You can take city bus route 214 from our hotel to the Love River.
Customer: How can I go to Cijin Island?
Clerk: First, you can take MRT to Siziwhan, and then take the ferry to Cijin Island.
Customer: What can I do over there?
Clerk: You can watch the famous sunset and taste delicious seafood over there.
Customer: Sounds great. We should go there, thank you.

Question:
1. Do they get the local map? 1) Yes, 2) No
2. What city bus route can go to the Love River? 1) 204, 2) 124, 3) 214
3. How do they go to Cijin Island? 1) Ferry, 2) City bus, 3) Taxi
Room service 1
Customer: Excuse me, can I use internet in my room?
Clerk: Yes, but the internet costs extra.
Customer: How much does the internet cost?
Clerk: It’s **10 dollars**, is that ok for you?
Customer: Yes, I’ll take it.
Clerk: Ok, it will be charged to your account. And, here is your password: Keroro123
Customer: Thanks a lot.

**Question:**
1. What do the customers ask for? 1) Use internet, 2) Watch TV, 3) Food
2. Do they pay $10 for the internet? 1) Yes, 2) No
3. What is the internet password? 1) Kitty123, 2) Keroro123, 3) Micky123

Room service 2
Customer: Excuse me, can I have a hairdryer?
Clerk: Yes. What is your room number?
Customer: **305**
Clerk: It will be there soon. Is there anything else?
Customer: Can I have two more pillows and one more towel?
Clerk: No problem at all.
Customer: Thank you.

**Question:**
1. What do the customers want? 1) Water, 2) Hairdryer, 3) Blanket
2. What is the room number? 1) 105, 2) 205, 3) 305
3. What else do they need? 1) Two pillows and one towel, 2) One bed and two towels, 3) Five pillows and three towels
Check out
Clerk: Good afternoon, how may I help you?
Customer: Yes, I’d like to check out.
Clerk: Can I have your room number and name, please?
Customer: My room number is 305, and my name is Smith.
Clerk: Wait a moment, please. Here is your bill. Please check it to see if the amount is
correct.
Customer: The total cost is 330. What is the extra 20 dollars for?
Clerk: That’s for the international phone call you made in the room.
Customer: Can I pay with credit card?
Clerk: Of course you sure. May I have your passport, please?
Customer: Here you are.
Clerk: Here is your receipt. Thank you, have a nice day.
Customer: Thank you, you too. Good-bye.

Question:
1. How much is the room total cost?
   1) $350, 2) $300, 3) $330
2. What is the extra cost for?
   1) Phone call, 2) Drink, 3) Food.
3. Do they pay with credit card?
   1) Yes, 2) No